

Migrating from 20.04.xx to 24.08 or 26.04

Moving from 20.04.xx to 24.08 or 26.04 requires a special procedure because Exchange Connector must be converted from the legacy installation into a registered vtenext module.

1. Back up the instance

Warning

Before starting, create a full backup of the vtenext database and files and record users, selected folders and any custom mappings.

2. Upgrade vtenext to the target generation

Upgrade the vtenext instance to the required target generation and use the Exchange Connector package built for the same vtenext generation.

3. Register Exchange Connector as a vtenext module

On installations coming from 20.04.xx, run the Exchange module registration script once:

```
register_exchange_module.php
```

Copy the script to `../plugins/script/` and run it through the browser, for example

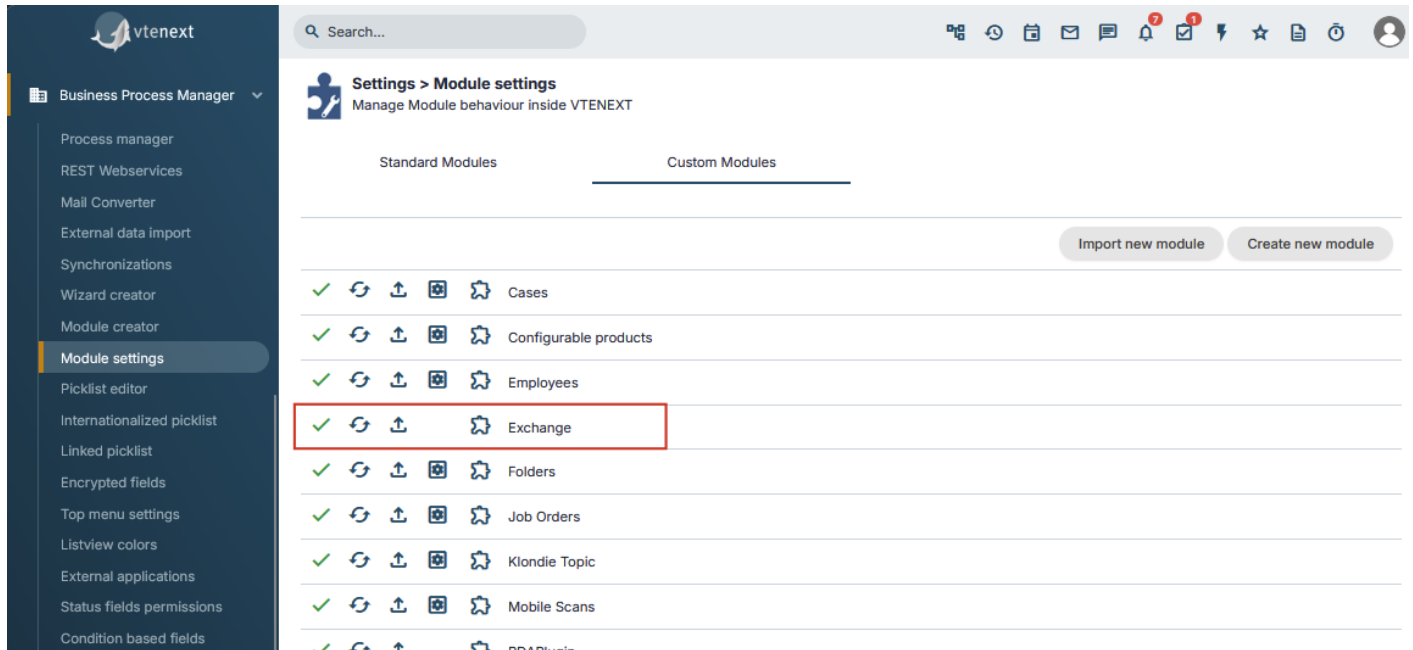
```
https://mycrm.example/plugins/script/register\_exchange\_module.php.
```

Critical operation

Remove `register_exchange_module.php` immediately after execution. The script must be run only once.

The script registers the existing connector as a vtenext vtlb module without recreating the existing Exchange tables, cron entries, settings or fields.

Open Module Manager, section **Custom**, and verify that Exchange Connector is listed.

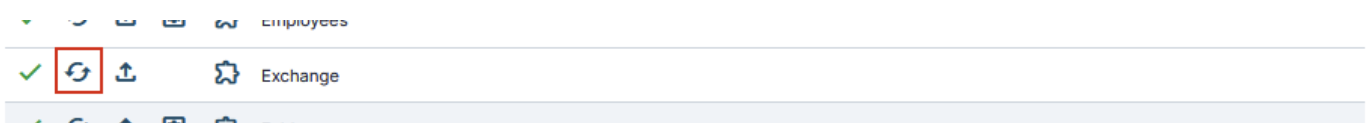


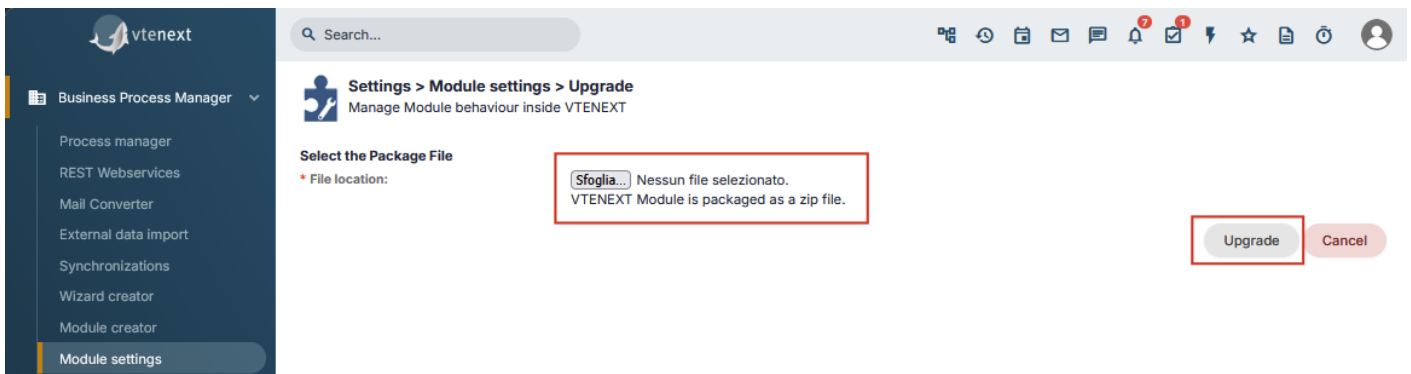
Check

If Exchange Connector appears correctly in Module Manager, module registration has completed successfully.

4. Upgrade the module to the target version

Install or upgrade Exchange Connector using the ZIP package for the target version. From this point onward, the connector is managed as a standard vtenext module.





5. If Microsoft 365 is used

1. Open **Settings > Exchange Connector**.
2. Verify that the server type is **Office365**.
3. Choose **vtenext Proxy** or **Custom Microsoft App**.
4. If a custom app is used, enter its configuration again.
5. Save.
6. Check users and reconnect them with **Connect** if required.
7. Verify selected folders.
8. Run a synchronization test.

Legacy Office365 configurations

During migration to the new structure, Office365 is moved to the vtenext Proxy mode. If the customer wants to use a custom Microsoft App, Tenant ID, Client ID and Client Secret must be configured again after migration.

6. If Exchange Server is used

For on-premises Exchange Server, the structural migration is the same, while communication continues to use EWS. Check Exchange version, Mail Server, user credentials, selected folders and synchronization in both directions.

7. Final check

The migration is complete when the module is correctly listed in Module Manager, the expected version is installed, users and folders are correct, and synchronization tests in both directions succeed.

