

Recommended Mapping Examples

The initial configuration already includes useful field associations. Start from these defaults and customize only what is actually required by the business process.

Contact example

Exchange	vtenext
Last name	Last name
First name	First name
Primary e-mail	E-mail
Business phone	Phone
Mobile phone	Mobile
Home phone	Home phone
Business fax	Fax
Department	Department
Job title	Title
Birthday	Date of birth
Business address	Primary shipping address
Other address	Other address

The **Primary e-mail** field must remain mapped to a valid vtenext e-mail field.

Organization example

Exchange	vtenext
Company name	Organization name
Primary e-mail	E-mail

Exchange	vtenext
Business phone	Phone
Description	Description
Business address	Billing address
Other address	Shipping address

Organization name is a structural association and should not be treated like a normal free mapping row.

When to add a custom field

Add a mapping only when the value is actually used, the vtenext field type is compatible, the information must be visible in Exchange and it is clear which system is the authoritative source for the value.

Avoid excessive mappings

Synchronizing many unused fields makes troubleshooting harder. A smaller, clear mapping based on real business needs is usually preferable.