

Resource Users and Impersonation

The **Is Resource** and **Impersonation** options are intended for specific scenarios and should not be enabled for every user.

Is Resource

Use **Is Resource** when the vtenext profile represents an Exchange resource, such as a mailbox or calendar dedicated to a meeting room, equipment or another company resource.

For a normal person with their own mailbox, this option is generally not required.

Impersonation

Use **Impersonation** when the Exchange environment has been configured so that one account can operate on another user's or resource mailbox.

The required permissions must already exist in Microsoft/Exchange. Enabling the option in vtenext does not automatically grant them.

Before using these options

Confirm with the Microsoft/Exchange administrator:

- which mailbox must be synchronized;
- which account performs the connection;
- whether the required permissions are already configured;
- which folders must be used.

If no special setup exists, use the standard one-vtenext-user-to-one-Exchange-mailbox configuration.

