

# Introduction

- [What is Outlook Mail Connector](#)
- [Supported Email Accounts](#)

# What is Outlook Mail Connector

Outlook Mail Connector is a Microsoft Outlook plugin (available in the Microsoft Store under the name vtenext Mail Connector) designed to manually link emails and their attachments to the vtenext CRM.

The plugin allows users to associate individual emails — both received and sent — with existing CRM records such as Companies, Contacts, Leads, Opportunities, Tickets, etc., including custom modules visible according to user permissions.

Emails are fully copied into the CRM, including content and attachments, enabling centralized communication tracking directly within CRM records.

Email linking is always performed manually, one email at a time, ensuring users maintain full control over which communications are archived in the system.

# Supported Email Accounts

Outlook Mail Connector works with any email account configured within Microsoft Outlook, regardless of the email provider used.

The plugin can therefore be used with:

- Microsoft 365 / Exchange
- Gmail
- IMAP/POP accounts
- Corporate email providers
- Any other email service connected to Outlook

The plugin's functionality does not depend on the email provider itself, but solely on the account being configured in Outlook.

This means emails can be linked to the vtenext CRM from any Outlook-connected mailbox, without limitations related to the email service provider.