

Benefits

TeamsPhone Plugin turns an unexpected call into a prepared interaction by immediately providing the operator with useful information and actions.

- **Immediate caller identification** without manually searching the CRM.
- **Instant operational context**, including linked records such as existing quotations.
- **Quick actions** for opening or creating records during the call.
- **Role-based flexibility**, so each user sees only relevant modules and actions.
- **Non-intrusive popup** that can be moved and minimised.

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