

Where TeamsPhone Plugin Is Configured

TeamsPhone Plugin is configured in two separate areas of vtenext:

1. **Teams Connector**, available in vtenext Settings. It manages licence activation and defines the CRM modules and phone fields in which the caller's number is searched.
2. **Popup Configurations**, a dedicated vtenext module used to define which information and quick actions operators see during calls. Multiple configurations can be created and assigned to different company roles.

In summary, the Teams Connector defines the technical operating rules, while Popup Configurations define the user-facing content and behaviour.

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